

Emergency Room Licensed Practical Nurse (LPN) Jenna Bilec
dons personal protective equipment (PPE) at St. Paul's Hospital.

St. Paul's Hospital & SPH Foundation
Annual Review
2020-2021



Resilience in the face of a pandemic



Emmanuel
Health



St. Paul's Hospital

A community of health, hope and compassion for all.

St. Paul's Hospital (SPH) is a 250-bed acute care teaching and applied research hospital delivering compassionate and holistic health care to the people of Saskatoon and Saskatchewan in partnership with the Saskatchewan Health Authority.

Owned by the Catholic Bishops of Saskatchewan via Emmanuel Care, St. Paul's Hospital is a Catholic hospital governed, along with eleven other publicly funded non-profit Catholic health care facilities across Saskatchewan, by Emmanuel Health.

Emmanuel Health President and CEO
Jean Morrison

Emmanuel Health Board of Directors 2020-2021

Darryl Bazylak, Saskatoon (Chair); Mary Donlevy-Konkin, Saskatoon (Vice-Chair); Dr. Bruce Berscheid, Saskatoon; Wayne Blazieko, Moose Jaw; Gene Dupuis, Saskatoon; Richard Fontanie, Regina; David Gibson, Saskatoon; Omer Houde, Wynmark; Don Kindopp, Estevan; Sr. Bonnie MacLellan, North Bay, ON; Pina Melchionna, Woodbridge, ON; David Patola, Saskatoon; Gaetan Piche, Gravelbourg; Shellyann Schaan, Saskatoon; Colette Stang, Macklin.

St. Paul's Hospital Executive Director
Tracy Muggli

St. Paul's Hospital Local Council 2020-2021

Local presence remains critical to the mission of Catholic Health Care. The St. Paul's Hospital Local Council is appointed as a committee of the Emmanuel Health Board of Directors.

Local Council Members: David Eberle, Chair; Dr. Bruce Berscheid; Gene Dupuis; Tracy Muggli, St. Paul's Hospital Executive Director; Maureen Preston; Neil Weber, St. Paul's Hospital Foundation Board Chair.

Emmanuel Health's Catholic Health Care Facilities in Saskatchewan

Foyer St. Joseph Nursing Home, Ponteix; Hospice at Glengarda, Saskatoon; Providence Place for Holistic Health, Moose Jaw; Radville Marian Health Centre, Radville; Samaritan Place, Saskatoon; Santa Maria Senior Citizens Home, Regina; St. Ann's Senior Citizens' Village, Saskatoon; St. Anthony's Hospital, Esterhazy; St. Joseph's Hospital/Foyer d'Youville, Gravelbourg; St. Joseph's Hospital of Estevan, Estevan; St. Joseph's Integrated Health Centre, Macklin; St. Paul's Hospital, Saskatoon; St. Peter's Hospital, Melville.



Message from Executive Director Tracy Muggli

A Year of Challenges, Resilience and Compassion

On April 1, 2020, I walked through the front doors of a hospital functioning in a pandemic. I could not then have imagined that one year later, we would continue to be faced with the challenges of managing hospital-based care under these circumstances.

But we persevered, and are now rounding the corner on what surely will enter the history books as the largest public health challenge in recent history. What we have learned through this experience will be examined and studied for years to come. Most certainly, the new pathways we have established throughout this time will serve us well should this ever happen again.

For many of us, this also has been a time of intense personal reflection. As health care workers in both the clinical and the support functions, we have many times been witness to intense grief experience when lives are lost. But also impossible to forget is the generous and daily demonstrations of kindness and compassion toward those we serve and toward one another, in spite of the grief.

I am filled with gratitude to be a part of the action-oriented and hard-working team at St. Paul's Hospital. From the very outset of the pandemic, our St. Paul's Hospital family performed with integrity and unwavering perseverance in service of our community.

We sprang into action quickly in response to the need to adapt physical spaces and enable screening and visitation measures in accordance with continually changing public health directives. The Mission Office initiated hospital entry screening and set the

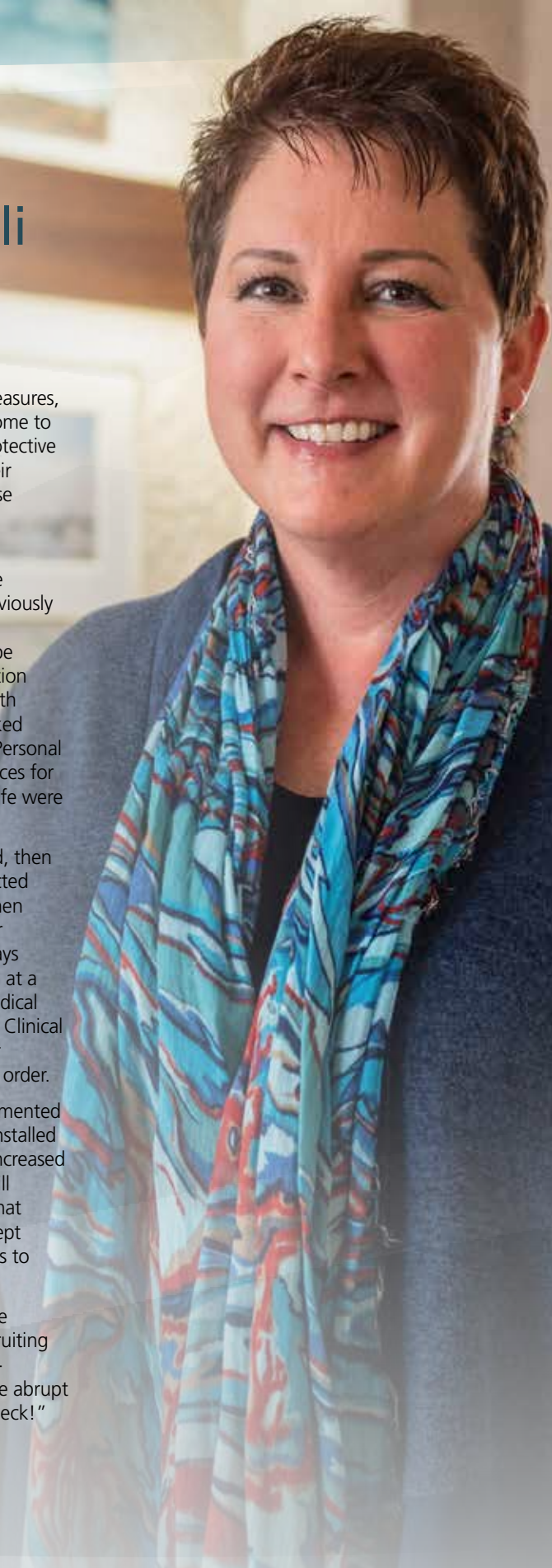
tone for enacting necessary safety measures, while offering a compassionate welcome to everyone entering that space. The Protective Services department also adapted their practices considerably to support those ongoing screening needs.

Our Building Services team provided necessary and ongoing physical-space adaptations while also tending to previously scheduled project work such as the installation of our new Pneumatic Tube System. Our diligent Infection Prevention and Control team, working closely with Occupational Health and Safety, worked tirelessly day after day to ensure our Personal Protective Equipment (PPE) and practices for keeping ourselves and our patients safe were leading-edge.

Every surface at St. Paul's was cleaned, then disinfected, then cleaned and disinfected again! Environmental Services and Linen Services did exceptional work and our supply chain folks made sure we always had all the supplies we needed, often at a moment's notice. Meanwhile, the Medical Device Reprocessing Department and Clinical Engineering worked hard to keep our equipment clean and in safe working order.

Our Grounds and Parking crew implemented necessary new safety measures and installed directional signage to help with the increased flow of staff and visitors. And who will forget the fierce November blizzard that closed down the civic election, and kept our Grounds crew working long hours to maintain safe access to our Hospital.

Human Resources helped navigate the complexities of re-assigning staff, recruiting then onboarding countless new or re-assigned employees in response to the abrupt and urgent call for "more hands on deck!"



This will go down in history as the largest “pivot” ever made by an HR team!

Nutrition and Food Services adapted to distancing measures and changing requirements both in the cafeteria and also in the delivery of patient meals. Tim Hortons wasted no time in conforming to public health requirements that ensured safety in our Hospital. “Tim’s” is a popular destination here at St. Paul’s, so we greatly appreciated their co-operation and kind service.

Information Technology folks spent unimaginable hours setting staff up to work virtually while accommodating the many hardware and networking needs brought on by the pandemic. So many others, like Health Records, Digital Health Analytics and Surgical Scheduling all worked hard to make ongoing changes to their daily work practices.

The Safety Centre, Digital Health, Registration Services, Finance, Cashiers Office, Administrative Team, Administrative Fellow and countless others readily accepted new working conditions, whether that meant setting up at home or modifying current practices. Health Emergency Management pivoted to meet expectations to support our Incident Command structure. The St. Paul’s Hospital Laboratory underwent a dramatic shift and expansion to facilitate urgent new priorities including the processing of thousands of COVID-19 samples. A remarkable feat!

First Nations and Metis Health Services stepped forward and responded to the community’s needs, including ensuring safety of Elders and Knowledge Keepers and easing accessibility of services to all including

visitors from the North. We are also deeply grateful to the many family and patient advisors and partners who helped co-create workable processes, particularly with respect to visitation in our Hospital.

Our Mission, Ethics, and Spiritual Care teams worked around the clock to advance and support patient care and to organize and sustain contact between patients and their loved ones. They also provided support to staff and clinical teams by facilitating daily guided meditations, providing a listening ear, advancing the Mission in Action awards, presenting a modified Feast Day, and even providing many treats along the way to lift spirits!

Our community of donors supported us in innumerable ways through backing the efforts of our Foundation and its hard-working staff. One greatly appreciated initiative was the development of a COVID-19 Hospital Fund that helped patients by granting temporary free TV services, providing iPads to support virtual contact for patients and their families, and bringing in additional music therapy. Following a period of “pandemic closure,” the Foundation ensured the reopening of the Gift Shop – an important and welcome resource to staff, patients and visitors.

And we could not be more grateful to St. Paul’s amazing clinical teams – pharmacists, social workers, addictions counsellors, dietitians, occupational therapists, respiratory therapists, physical therapists, speech/language therapists, diagnostic imaging staff, assessor coordinators, licensed practical nurses, continuing care assistants, nurses, physicians, system flow team members and so many others. They showed up every single day, donned the gear, and served with everything they had to give!

After supporting the community through a typhoid pandemic here more than a century ago, the then newly arrived Grey Nuns went on to found our Hospital. Daily we remain inspired by their strength, compassion and courage in addressing the needs

of the most vulnerable amongst us.

And throughout all of the hardships, we have been blessed by the leadership, guidance and support of Emmanuel Health, Emmanuel Care, and the St. Paul’s Hospital Local Council.

Saskatchewan Health Authority leadership delivered a structured Incident Command Response that designated a safe and accountable detailed planned response. St Paul’s Hospital is highly grateful to the team of leaders who diligently addressed every necessary detail.

Naming all who have joined forces throughout this heroic struggle is an impossibility because they truly are beyond count. But please clearly understand my profound and heartfelt appreciation for every single human effort, large or small, that has been made in our Hospital!

We now know that pandemics are hard situations . . . extremely hard! Simultaneously adapting on both personal and professional levels is no easy feat. We are grateful to everyone who sent prayers as well as messages of love and support to help us find the strength and faith in ourselves and in our purpose that we need to continue our Mission.

In spite of the many challenges, we continue to move forward in exciting ways. We are proceeding with our front entrance enhancement work, and look forward to completion of a Cultural Centre, grounds redevelopments, and other facility infrastructure improvements to our Hospital. As well, donor support is enabling us to engage our staff and community in discussions about how we can improve the experience of those coming into the our front entrance.

What a year this has been! As one great team, we have worked together to embrace our Hospital’s Core Values of Respect for All, Collaborative Partnerships, Compassionate Caring, Holistic Care and Stewardship. I am simultaneously humbled and proud to be a small player on this incredible team with a grand vision for “a community of health, hope and compassion for all.”



Samia Islam, Food Service Worker, serving a fresh meal in the cafeteria.

Advancing our Mission

Blake Sittler, St. Paul's Hospital's Director of Mission.

Mission Office

The Mission Office exists to support the staff and physicians of St. Paul's Hospital in living out our Hospital's Mission, Vision and Values. In 2020, faced with the challenges brought on by the pandemic, Mission Office played the lead role in implementation and operation of the Hospital's important front entry screening process, which then evolved into its own office. We also expanded our staff services to offer guided meditations – a service that has now become an on-line provincial program in collaboration with the Saskatchewan Health Authority.

As part of our commitment to holistic care, our team offers patient service in the Healing Arts, Spiritual Care, and Ethics.

Our Healing Arts Program is delivered by a multi-disciplinary team comprising an Artist-in-Residence, a Music Therapist, a Writer-in-Residence and volunteer artists from our community. The Mission Office continues to build intentional partnerships in our neighbourhood and surrounding area for the shared benefit of our patients, clients and community members.

Spiritual Care

The role of spiritual care is to ensure that the emotional and spiritual needs of both patients and staff are being met, in accordance with respective belief systems. We have worked hard to nurture progress in working with other health care disciplines in providing holistic and person-centered care. The reality of COVID-19 has increasingly created an environment of isolation, depression and certainly, for many, hopelessness. Spiritual Care provides an essential and supportive listening presence that encourages reflection to help patients, families and staff navigate immediate and shifting difficult situations. Despite limited visitation due to the pandemic, insofar as possible Spiritual Care will journey with each patient and family, especially at the end of life. In the early months of the pandemic, we connected patients to family by touring the Hospital with iPads to virtually connect patients with loved ones.

Despite the pandemic, we continued to teach the Fall session of Clinical Pastoral Education (CPE) with the regular class load. Spiritual

Care also worked in collaboration with Rapid Access Addiction Medicine and First Nation and Metis Health to offer a series of Creative Collective expressive arts workshops for patients exploring themes related to resilience, recovery and wellness.

Ethics

The Ethics office shares physical space with the Mission Office. In 2020, we worked with researchers at St. Thomas More College on a real-time study to measure the impact of the pandemic on health care workers. Conferring with the researchers as they designed and implemented the study enabled a richer understanding of the distress experienced by staff in these unusual times. Examples of cases and situations encountered by Ethics services include: supporting decision-making for an unconscious patient with no known family; advising staff in their attempts to deliver care to patients who resist pandemic precautions; supporting physicians in their assessments of when dementia patients might no longer be safe living at home; working with physician leaders in considering evolution of physicians' duties during a pandemic; and considering the ways in which social inequities might be reasonably considered in clinical triage.

Bioethicist Mary Heilman spent much of the pandemic on maternity leave starting in March 2020, and Gary Goldsand joined our team on an interim basis.



Hospital Highlights



Laboratory Medicine

St. Paul's Hospital Laboratory continues to provide services in the departments of Anatomical Pathology, Hematology, Clinical Biochemistry, and Transfusion Medicine, with the addition of some specialized testing divisions. The Laboratory provides high-volume services for our surrounding communities and is a transportation hub for Saskatoon and Northern Saskatchewan rural centers for the testing and referral of specimens.

St. Paul's Hospital's Laboratory has been a key partner in the provincial response of specimen processing for the COVID-19 pandemic. Our Laboratory was approved to bring on additional human resources and set up a COVID-19 PreAnalytical team with dedicated space to help process as many as 2,000 specimens daily. The Laboratory team continues to respond to the health system requests for diagnostic testing requirements for all patients, COVID-19 and non-COVID-19.

Our Hospital's Histocompatibility and Immunogenetics Laboratory (HLA) is the only Saskatchewan lab location providing services supporting both living and deceased donor transplant programs, including bone marrow and solid organ transplantation. The HLA Lab is one of 14 laboratories in Canada internationally accredited by the American Society of Histocompatibility and Immunogenetics (ASHI). Testing includes HLA typing as well as antibody and cross-matching to assess donor-recipient compatibility for transplantation as well as other specialized testing connected to Histocompatibility. The HLA Lab is slated to receive funding from SPH Hospital Foundation to purchase a Nano Sequencer, the "gold standard" for HLA

typing, which will decrease the turnaround time for HLA typing by as much as 4 weeks. This new technology will support kidney transplant recipients as well as Saskatchewan cancer patients waiting for bone marrow transplantation, and will help increase their survival rates.

St. Paul's Hospital Foundation is supporting the purchase and installation of a full-site Pneumatic Tube Transport System. This system is designed to safely and quickly transport specimens, medications, and blood products throughout our Hospital. The new system will improve efficiencies, providing more time for employees to focus on quality patient care. While the project has experienced some delays over the past year due to the pandemic, we continue to move forward and completion is slated for next year.

Primary Health and Chronic Disease Management

The Chronic Disease Management team did an exceptional job of adjusting their service delivery model to protect the health of patients while following changing Public Health Orders during 2020. The teams were able to shift from in-person visits to virtual appointments while also continuing connecting with patients "on-site" in our Hospital, as well as support the SHA system as a whole. The Exercise Therapy team provides rehabilitation in the community and, to meet COVID-19 demand, brought its skills to other services lines such as Communicable Disease Control through case monitoring and following acute discharges into the community. Amongst other services, the Diabetes team shared its staff to help support flu and COVID-19 immunizations. The Irritable Bowel Disease program provided staff for the initiation of the COVID19 Test and Assessment Centre, and Clinical Health Psychology was able to continue providing a meaningful residency and training program for the new psychologists. All the Chronic Disease Management teams maintained client-centered care as their top priority in addressing the ongoing needs of our population.

*Medical Laboratory Assistant Chantelle Walton
sorting specimens in the Laboratory.*

Kidney Health and Provincial Transplant Services

St. Paul's Hospital provides hemodialysis and other specialized medical services for kidney patients not only in our Hospital and throughout the Saskatoon community but also in the northern regions of the province. Patient volumes continue to increase. We have advanced our emphasis on patient education and virtual support. Ongoing partnerships with the SHA Organ Donation Program, the Saskatchewan Transplant Program and Satellite Dialysis units continue to advance the department's focus on having patients receive the care they need as close as possible to home. These collaborations are shown to positively impact individuals with chronic kidney disease.

Emergency and Air Ambulance Services

With 30 care spaces, St. Paul's Emergency Department is Saskatoon's second-largest Emergency Department and has a long-standing history of providing urgent and emergent care to those from our core neighborhood, city and province. Currently we register between 70 and 100 patients per day for emergency care needs, with the largest volumes arriving between noon and midnight each day.

Throughout the COVID-19 pandemic, we have fine-tuned our Personal Protection Equipment (PPE), our triage processes and care model for those requiring aerosolized generating medical procedures (AGMPs). We have worked closely with the Rapid Access Addiction Medicine (RAAM) clinic to have Addictions Counsellors begin working out of our Emergency Department. During COVID-19 there was a definite rise in the use of alcohol and other illicit drugs. These heightened numbers then increased the numbers of Take Home Naloxone (THN) kits provided to patients, their care givers and other members of the public. More kits available in the community means quicker access to medication that can reverse the effects of narcotics/opioids and save more lives. Work with community partners also has begun to expand. We are working on a Care/Arrival Plan Flag as part of Electronic Health Records to improve efficiencies by quickly providing a summary of information to the Health Care Team on a variety of care needs.

Palliative Care and Hospice Services

St. Paul's Hospital strives to provide compassionate care and support to patients and families facing end-of-life. Our interdisciplinary approach optimizes quality of life at end-of-life. This past year has seen a number of renovations to the Palliative Care Unit at St. Paul's Hospital, thanks to the remarkable generosity of our community and their support of the Close to Home Campaign. Improvements include renovations to the Core Nursing area, enlargement of the Tub/Shower Room including the installation of a virtual "window" with a digital screen showcasing nature scenes, as well as changes to the Nursing Station to improve work stations and provide through access, an improved Clean Supplies Area, and a Family/Meeting Room with capacity for virtual meetings.

We were thrilled to witness the completion of the highly successful Close to Home Campaign for Hospice and End-of-Life Care in May. Thanks to the generosity of donors in our community, the funds generated will significantly advance end-of-life care in our community. We are pleased to be part of the team that is working to ensure the funds have the most meaningful impact. Further, we are grateful to the Patient Family Advisory Committee who are working to bridge gaps in care for palliative patients at St. Paul's Hospital who are not in the Palliative Care Unit. Initiatives include advancing staff education and integrated care, as well as providing Comfort Care Kits for families of those facing end-of-life.

The Hospice at Glengarda accepted its first patient in January 2021.

Mental Health and Addiction Services

Mental Health and Addiction Services provides a range of services for clients of all ages who may face mild, moderate or severe issues involving mental health and addictions. Our team of professionals uses a variety of strategies including individual, group and family therapies.

This past year involved breaking much new ground, because while we worked as always to address the needs of our clients we concurrently were responding to a global pandemic. Our teams adapted as required



Dialysis patient Shirley Parpat receiving treatment at the In-Centre at St. Paul's.

to ensure that we not only met public health directives with respect to safety and reduction of disease transmission risk, but also that we continue providing much-needed services and supports to our clients.

Rapid Access Addiction Medicine (RAAM) continues to provide care to Emergency Department patients and, in this past year, to all inpatient units at St. Paul's. With the opening of the Mental Health Short Stay Unit at Royal University Hospital on February 10, 2021, we continue to provide leadership to enhance the continuum of care available for those needing acute mental health support in our community.

We were fortunate to receive new investments in 2020-2021 that included funding to develop Addictions Counselor positions in the Emergency Departments at both St. Paul's Hospital and Royal University Hospital. These counselors will ensure that clients receive appropriate help at the right time regarding their substance use, and will assist in connecting clients with community services. Also, as part of a

multidisciplinary team in the Emergency Department, we plan to continue working to reduce and remove the stigma surrounding substance use and substance use disorders, thereby providing a holistic health care experience. The new investments also allowed us to develop a Community Recovery Team (CRT) for youth with complex mental health needs. To help increase capacity and improve access to intensive supports, the youth CRT has developed direct linkages to EGADZ partners, as well as to youth residing in their homes.

Our team continues to work to establish collaborative relationships with a variety of community partners. We continue to work alongside Patient and Family Advisors to advance innovations and engagement with mental health and addictions services.

Diagnostic Imaging and Nuclear Medicine

Diagnostic Imaging and Nuclear Medicine plays an important role in both diagnosing and treating the spread of disease. Highly specialized staff use state-of-the-art equipment to generate detailed images to help identify, analyze, diagnose and treat a wide range of medical conditions. Our department is proud to be an important part in the patient's health care journey.

As technology advances, so does the need for innovating, updating and replacing existing systems in Diagnostic Imaging. Throughout the COVID-19 pandemic, our department has experienced an exponential demand for portable imaging. This specialized equipment enables us to provide bedside care and limit the degree to which patients must be transported through the facility.

During this past year, Diagnostic Imaging implemented a new trial program developed and fostered by our Interventional Radiology team. This team comprises Medical Radiation Technologists, Interventional Radiologists and Interventional Radiology Nurses. The trials already have resulted in many patient benefits, including shorter wait times, less procedure carryover and earlier discharges.

Thomas Laughton, Licensed Practical Nurse (LPN) for the Mental Health and Addiction Services Rapid Access to Addictions Medicine (MHAS-RAAM) Clinic at St. Paul's Hospital shares life-saving information about how to effectively use a Naloxone Kit.

Service Analysis

2019-20 2020-21

Service Capacity

Acute Care Beds (Available)	281	273
Acute Care Beds (Planned beds)	258	250
Avg Daily Census (Actual Patient Days/Days in the Year)	262	239
Avg Daily Census - Palliative Care (Actual Patient Days/Days in the Year)	12	11
Palliative Care Planned Beds (Included in Above Totals)	12	12

Service Activity

Inpatient Admissions (based new data source)	11,104	9,391
Emergency Room Visits	39,334	32,040
Out Patient Visits*	17,356	11,600
Surgical Cases (Inpatient) OR Only	3,907	3,021
Surgical Cases (Day Surgery) OR Only	5,065	3,039
Occupancy Rate (True Occupancy Rate as of Apr 1, 2011)	102%	105%
Average Length of Stay	8.7	9.4

Admissions

Average patients admitted per day	30	26
Busiest day of the week (on average most admissions)	Tues	Tues
Busiest month of the year (most admissions)	Jan '20	Jul '20

*Notes

Outpatient Visits reflects the Ambulatory Care Department Only.

Previous Years Adjusted.



Dr. Janet Ferguson, Emergency Room Physician.



St. Paul's Hospital Foundation

St. Paul's Hospital Foundation believes in the power of generosity in changing and saving lives. Founded in 1982, the Foundation advances the Hospital's vision by raising, managing and allocating funds in keeping with donors' wishes in support of St. Paul's Hospital and the Hospice at Glengarda.

Our Vision

Philanthropic leadership in support of St. Paul's Hospital and the Hospice at Glengarda, as inspired by the spirit of charity and compassion of the Grey Nuns.

Our Values

Donor-centered philanthropy.
Accountability.
Community Support.
Partnerships.

St. Paul's Hospital Foundation Board of Directors 2020-2021

The volunteer Board of Directors governs the affairs of St. Paul's Hospital Foundation (SPH Foundation) and ensures the achievement of the organization's mission through three primary functions: Leadership, Development (Fund Raising) and Financial Oversight.

Responsible for the Foundation's stability, members of the SPH Foundation Board of Directors provide important connections to and liaisons with a wide variety of organizations and individuals in our community. Board members also sit on the following Foundation Board Committees: Governance and Board Development Committee, Human Resources Committee and Audit and Finance Committee.

SPH Foundation Board of Directors 2020-2021 (above)

Standing centre (l-r): Dr. Bruce Berscheid, St. Paul's Hospital Local Council; Neil Weber, Board Chair.
Back row (l-r): Nicholle Povhe, Treasurer; Dr. Vivian Walker, Vice-Chair; Leah Schatz; Lecina Hicke, CEO; Ron Hyggen; Chris Boychuk, Past Chair; Tracy Muggli, St. Paul's Hospital Executive Director.
Seated (l-r): Steeg Holmes; Doreen Howlett; Arlene Jorgenson; Gwen Dueck; Shari Watson, Secretary; Kevin Sharfe.
Missing: Larry Long.



Message from CEO Lecina Hicke and Board Chair Neil Weber

On an annual basis, the Foundation has the honour and privilege of reflecting back on the remarkable generosity extended by our community in support of the mission, vision and values of St. Paul's Hospital. This support has helped us to realize significant positive change for our Hospital over the past 38 years. Through the support of our community we have improved patient and family experiences by our commitment to support holistic and compassionate care, placed state-of-the-art life-saving equipment in the hands of dedicated health care providers, and implemented unique and impactful programs that promote the health and well-being of those we serve.

This year our gratitude ensues as always, but is magnified exponentially because of COVID-19. On Monday, March 11, 2020, the World Health Organization declared COVID-19 to be a global pandemic. Those few spoken words triggered abrupt changes impacting daily lives throughout the entire world. Immediately, we began working from home, navigating new financial circumstances and forsaking personal visits with family and friends. What followed was a stark sense of uncertainty.

It is in the face of this uncertainty that we realize ourselves immeasurably grateful to our community as we bring together the 2020-2021 Annual Review. Within this publication, you will see irrefutable examples

of the adversities that faced us throughout 2020 and how we worked to respond to the needs of a challenging and unprecedented situation.

Fortunately, there also were some bright moments: Together we celebrated the opening of the Hospice at Glengarda – the finale of the hugely successful Close to Home Campaign – from a distance; stepped up or took the drive-through to purchase our “Smile Cookie” in support of end-of-life care; and kept the long-standing tradition of Mistletoe alive as we delivered baskets of Christmas joy throughout our community.

We take this opportunity to similarly thank our SPH Foundation family and staff for their infallible dedication to the mission of SPH and their perseverance throughout 2020.

Your remarkable support and committed generosity are in the spotlight throughout this publication, as are the profound impacts of your dedication to our Foundation. You opened your hearts to us when the world appeared to be shutting its doors. We thank you.

Lecina Hicke,
Chief Executive Officer

Neil Weber
Volunteer Board Chair

Fundraising



Transforming end-of-life care in our community

Our Foundation was tremendously pleased to complete fund raising for the Close to Home Campaign for Hospice and End- of-Life Care on May 12, 2020. \$20,954,000 was raised through the campaign to build the Hospice at Glengarda, renovate the Palliative Care Unit at St. Paul's Hospital, advance education and training, and expand holistic end-of-life-care. We invite you to review the Close to Home Final Report enclosed in this publication.

Circle of Angels

Donors who choose to sign up for monthly giving and Saskatchewan Health Authority physicians and staff who sign up for payroll deductions are making a significant difference in the health and well-being of our community.

Monthly gifts helped us advance patient care even through the uncertainty of COVID-19. In 2020, the Circle of Angels programs raised \$46,876. The security of continued support through monthly giving is a true blessing, and that's why we call our monthly donors our "Angels."



Laboratory Excellence

We are pleased to continue raising the funds necessary to bring a Nano Sequencer and a Cell Imaging Analysis System to our Hospital's Laboratory. The sequencer will allow medical specialists to mix the ideal blend of anti-rejection medications for organ donor recipients, particularly those receiving kidney transplants. A Cell Imaging Analysis System is a highly detailed blood sample scanner that has the capacity to send images to specialists anywhere in the world for instant consultation. It can also compare blood samples and results to a vast library of other results. We are grateful to everyone who purchased a Mistletoe 2020 Basket and Fall Hospital Home Lottery tickets, and for designated donor support. Thanks to you, in 2020 we raised \$825,679 in support of this project.

COVID-19 Initiatives Bringing Urgent Care to Where it is Most Needed

The COVID-19 Hospital Fund was launched on March 30, 2020, as a joint initiative between St. Paul's Hospital Foundation, Royal University Hospital Foundation, Saskatoon City Hospital Foundation and Jim Pattison Children's Hospital Foundation to respond to the rapidly evolving COVID-19 urgent care needs where that care was most needed. This fund supported the purchase of a new Quantalyzer for St. Paul's Hospital's Laboratory. This equipment will allow health care providers to process a high volume of autoimmune tests with significantly less hands-on time for

"70% of medical decisions are made based on information from the lab. If you want to ensure optimal health care you need a vibrant laboratory component. You need a correct and timely diagnosis that allows you to determine appropriate treatment. Lab medicine is the science behind the cure."

- Dr. Fergall Magee,
Provincial Head and Clinical Lead,
Laboratory Medicine (Provincial Programs)

Denis and Terry Sirois gave a generous \$25,000 matching gift because of their strong belief in helping ensure the best patient care possible. Their gift helped to raise funds to bring not one, but two portable ventilators to St. Paul's Hospital's Intensive Care Unit.



technologists allowing them to serve a larger patient population with high-quality testing and shorter turn-around time. The Quantalyzer serves both COVID-19 patients and people with underlying immunological diseases and autoimmune conditions such as lupus, celiac disease and rheumatoid arthritis.

The fund also supports the expansion of the Music Therapy Program at St. Paul's Hospital to help provide isolated and lonely patients with additional support to ensure better mental health and physical recovery. Music therapy is a holistic therapy that helps to alleviate pain, manage stress and provides an enjoyable distraction for patients while in recovery.

Some highlights of other purchases the fund supported includes: iPads for long-term care facilities across the province, Health Care Facility Entertainment Services for patients and families at all three hospitals; protective ear-guards for health care providers; mental health "calling cards" connecting Dubé Centre discharged patients with needed services; and a physical therapies educational webinar series.

The Frontline Fund

The Frontline Fund is a national initiative to leverage nationwide corporate support for resources for distribution to frontline staff in hospitals across Canada. Funds raised in 2020 by our Foundation through the Frontline Fund totaled \$33,446. Funds are shared and distributed as available and as determined by number of beds in the hospital.

Donors give the gift of breath

We are grateful to our community's rapid and generous response to Respiratory Therapy Clinical Supervisor Sherren Gillott's urgent request for support to purchase portable ventilators for the Intensive Care Unit. A portable ventilator is an essential tool in helping a patient to breathe during transport for specialized treatments to different areas of the Hospital. We are grateful to donors Terry and Denis Sirois for inspiring others to give with their matching gift of \$25,000. The \$136,938 raised enabled the purchase of not only one, but two new portable ventilators for St. Paul's Hospital's Intensive Care Unit!

Heartfelt responses help bring vital equipment to our Hospital

In our Christmas Dove letter, St. Paul's Hospital Anesthesiologist Dr. Malcolm Lucy explained how a Perioperative Echocardiography machine helps health care providers to monitor vital signs and keep close watch over the heart and other vital organs during surgery. Donors Glenn and Jodi Wig responded with a \$50,000 matched gift, inspiring more than 900 donors to step forward and give. The appeal raised a total of \$196,905 to help bring this crucial equipment to our operating theatres.





Your support makes the patient journey more comfortable

Life for patients on hemodialysis is dictated by a very demanding treatment schedule, and they may spend as many as 12 hours every week confined to a hemodialysis chair receiving life-saving treatment. While vitally necessary, this treatment also is very challenging. Thanks to donor support, patients receiving hemodialysis in the Cameco Community Renal Centre across the street from St. Paul's Hospital now have a new television entertainment system – including 18 bedside terminals – to help make those long hours pass more quickly. Thank you!

Signature Event - Mistletoe 2020

Reluctant to let COVID “spoil another party,” on Saturday November 21 St. Paul's Hospital Foundation's 31st Annual Mistletoe event (presented by Nutrien) was celebrated in a reimagined version! Instead of gathering at the Sheraton Cavalier Hotel in ball-gowns and tuxedos, the community was invited to purchase special Mistletoe-themed baskets to be delivered for enjoyment in the safety and comfort of home.

In addition to the many exquisite basket items that were specially curated by our Mistletoe Committee, Sheraton Executive Chef Robin Andreas, our Mistletoe Executive Chef for over two decades, created delectable and delicious desserts for the baskets. Chef Robin, a kidney transplant recipient, virtually shared his personal story with those who purchased baskets,

graciously thanking them for the positive difference they are making in the health of our community. Thanks to our generous sponsors, donors and those who purchased baskets, Mistletoe 2020 revenue was an astonishing \$162,575 to help purchase a state-of-the-art Nano Sequencer that will help kidney transplant recipients go on to lead longer, fuller, healthier lives.

Thank you to the dedicated volunteer Mistletoe Ball Committee members for bringing their creativity, passion and dedication to the event: Ms. Pam Prosofsky (Chair), Mrs. Carol Yelland (Past Chair), Mrs. Barbara Berscheid, Mrs. Doreen Howlett, Mrs. Nicholle Povhe, Mrs. Janna Dutton, Ms. Carrie Jamieson, Ms. Michelle Neufeld (SPH Foundation Manager of Annual Giving), Mr. Jesse Greenwood (SPH Foundation Annual Giving Officer), and Mrs. Jennifer Bow (SPH Foundation Executive Assistant).

Partners in Philanthropy

Community partners who find creative ways to support St. Paul's Hospital deserve our particular gratitude.

The Ramada Hotel partnered to offer reduced-rate accommodations for St. Paul's Hospital family and friends, and donated a portion of the accommodation rate, providing \$2,130 in support of St. Paul's Hospital's areas of greatest need.

Prairie Lube in Saskatoon donated \$2 from every oil change in the month of May to support St. Paul's Hospital Foundation, raising \$514 in support of the areas of greatest need at our Hospital.



Lecina Hicke, St. Paul's Hospital Foundation CEO delivers a heart-warming speech via Zoom for the Mistletoe 2020 event.



“Smile Cookie”

For one week every year, Tim Hortons “Smile Cookie” sales are donated to charities across Canada. From September 14 to 20, 2020, Tim Hortons restaurant owners in Saskatoon, Warman and Martensville donated the full \$1 from every freshly baked chocolate chunk “Smile Cookie” purchased to support St. Paul’s Hospital Foundation and Stars Air Ambulance. We were delighted by the energetic participation of all those who either purchased a cookie or promoted the program through social media channels. An amazing \$58,526 in proceeds was donated to St. Paul’s Hospital Foundation to support patient end-of-life care in our community.

Gift Shop

St. Paul’s Hospital Foundation’s Gift Shop provides an important retail service to patients, staff, visitors and our general community. Day-to-day essentials, gifts, flowers, clothing, snacks and more are available at the Gift Shop. All shop profits support professional development and training for St. Paul’s Hospital employees. The Gift Shop had revenue of \$84,354 in 2020. We are grateful to Gift Shop Sales Associates Chisha Chongo and Luis Tumanon for their hard work and dedication in early 2020. The SPH Foundation Gift Shop Manager is Stella Price.

Creating a Better Tomorrow - Today

Bequests

Preparing a Will by leaving a bequest is a simple yet deeply thoughtful act that reflects both your care for others and a vision for the future. A bequest in your Will costs nothing during your lifetime but

can go on to provide a lasting legacy and assure a bright future for health care in this province – a future in which life-saving medical equipment changes and saves lives. Thank you to our Spirit of Life donors and those considering leaving a bequest to our Foundation.

Endowments

SPH Foundation Endowments are a wonderful way to make a significant and lasting contribution. Donors either can make a gift in support of an existing endowment, or can set up a new Named Endowment with a minimum gift of \$25,000. As per donor wishes, the principal of the gift is held for a specific term, and the interest earned is allocated to a program or need in the Hospital. Thanks to your generosity, \$2,620,097 was added to Endowments this year and \$335,741 in endowment earnings were invested in our Hospital.

Honouring Others with your Gifts

We salute all of you who in 2020 made a gift in memory of, in tribute to, or in honour of a particular person or event, gifts that often are infused with particular love, respect or gratitude. The Foundation deeply appreciates the many advancements in health care that are a result of these gifts. In 2020, we received Memorial gifts totaling \$206,761 and In Honour / In Tribute gifts totaling \$6,400. For these we are very grateful.



St. Paul's Hospital Foundation 2020 Distributions

The Audit and Finance Committee is chaired by the Treasurer of SPH Foundation and is responsible for reporting the distributions of the previous year. With the support of our donors, St. Paul's Hospital Foundation contributed \$6,877,176 to St. Paul's Hospital in 2020 for the following purposes:

Hospice at Glengarda construction and equipment	\$4,999,358
Palliative Care renovations	\$549,197
Healing Arts Therapy	\$140,000
Catholic Health Administrative Fellow	\$140,000
Department purchases	\$139,311
Television system for Cameco Community Renal Health Centre	\$123,184
Holmium Laser	\$112,193
SPH Staff professional development	\$104,719
Kidney Health research	\$100,000
Spiritual Care Program	\$100,000
SPH Foundation Draws	\$97,975
Named Endowment distributions	\$52,241
Ear Nose and Throat / Ambulatory Clinic	\$39,297
COVID-19 Hospital Relief	\$37,850
Laboratory Pneumatic Carrier System	\$31,140
Vascular Lab renovation	\$25,000
Holistic Care Program at Hospice at Glengarda	\$24,250
Hospice at Glengarda staff professional development	\$13,258
SPH and Foundation Annual Review	\$11,236
Staxi patient chairs	\$9,128
Other programs and equipment	\$27,839
Total	\$6,877,176

**Total Distributions to St. Paul's Hospital
from 1982 to December 31, 2020:**

\$79,520,800



Independent Auditors' Report

REPORT OF THE INDEPENDENT AUDITORS ON THE SUMMARY FINANCIAL STATEMENTS

To the Board of Directors of St. Paul's Hospital Foundation, Inc.

Opinion

The summary financial statements of St. Paul's Hospital Foundation, Inc. (the Entity), which comprise:

- The summarized statement of financial position as at end of December 31, 2020
- The summary statement of operations and fund balances for the year then ended
- The summary statement of cash flows for the year then ended
- and related notes.

are derived from the audited financial statements of St. Paul's Hospital Foundation, Inc. as at and for the year ended end of December 31, 2020.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with the criteria disclosed in the note to the summary financial statements.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the Entity's audited financial statements and the auditor's report thereon.

The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified opinion on the audited financial statements in our report dated March 25, 2021.

Managements' Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with the criteria disclosed in the note to the summary financial statements.

Auditors' Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standards 810, Engagements to Report on Summary Financial Statements.

The logo for KPMG LLP, featuring the letters 'KPMG' in a stylized, handwritten font, with 'LLP' in a smaller, sans-serif font to the right.

Chartered Professional Accountants

Saskatoon, Canada
April 27, 2021



St. Paul's Groundskeeper Jackie Langhorst created a one-of-a-kind birdhouse for the courtyard using all upcycled materials.

Notes To Summary Financial Statements:

The summary financial statements are derived from the audited financial statements, prepared in accordance with Canadian accounting standards for not-for-profit organizations, as of December 31, 2020 and December 31, 2019 and for the years then ended.

The preparation of these summary financial statements requires Foundation management to determine the information that needs to be reflected in them so that they represent fairly a summary of the audited financial statements.

Foundation management prepared these summary financial statements using the following criteria:

- (a) The summary financial statements include a statement for each statement included in the audited financial statements;
- (b) Information in the summary financial statements agrees with the related information in the audited financial statements;
- (c) Major subtotals, totals and comparative information from the audited financial statements are included; and
- (d) The summary financial statements contain the information from the audited financial statements dealing with matters having a pervasive or otherwise significant effect on the summarized financial statements.

The audited financial statements of St. Paul's Hospital Foundation Inc. are available on the Foundation website at www.sphfoundation.org or upon request by contacting the Organization.

SUMMARIZED STATEMENT OF FINANCIAL POSITION

December 31, 2020, with comparative information for 2019

	2020	2019
Assets		
Current assets	\$ 4,784,320	\$ 6,187,508
Investments	12,732,615	13,955,867
Cash and investments in trust for endowment funds	14,192,775	10,832,023
Equipment	11,504	8,162
	<u>\$ 31,721,214</u>	<u>\$ 30,983,560</u>

Liabilities and Fund Balances

Current liabilities	\$ 667,356	\$ 1,060,290
Fund balances	31,053,858	29,923,270
	<u>\$ 31,721,214</u>	<u>\$ 30,983,560</u>

SUMMARIZED STATEMENT OF OPERATIONS AND FUND BALANCES

Year ended December 31, 2020, with comparative information for 2019

	2020	2019
Revenue		
Donations	\$ 5,397,996	\$ 12,218,474
Gaming	1,602,730	1,378,374
Events	164,905	196,253
Gift Shop – gross sales	84,354	235,191
Government grants	299,364	-
Investment income	967,450	974,731
Fair market value adjustment on investments	1,533,469	1,664,335
	<u>10,050,268</u>	<u>16,667,358</u>
Contributions to St. Paul's Hospital	6,877,176	5,461,454
Operating expenses	2,042,504	2,033,352
Excess of revenue over expenses	1,130,588	9,172,552
Fund balances, beginning of the year	29,923,270	20,750,718
Fund balances, end of the year	<u>\$ 31,053,858</u>	<u>\$ 29,923,270</u>

SUMMARIZED STATEMENT OF CASH FLOWS

Year ended December 31, 2020, with comparative information for 2019

	2020	2019
Cash flows (used in) from:		
Operations	\$(999,549)	\$8,038,911
Investing	(612,616)	(5,398,014)
(Decrease) increase in cash	(1,612,165)	2,640,897
Cash, beginning of year	5,850,958	3,210,061
Cash, end of year	<u>\$4,238,793</u>	<u>\$5,850,958</u>

Inspired to Give

Recognizing donors with cumulative giving to SPH Foundation of \$500 and greater from January 1 to December 31, 2020

\$500,000 +

Estate of Robert Steane

\$100,000 - \$499,999

Estate of Bernice Eileen Harrison and Mervin D. Harrison

Neufeld Charitable Foundation

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\$25,000 - \$99,999

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In Honour of Donations made in recognition of the following special people or events from Jan 1- Dec 31, 2020

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